



QUALITY MANAGEMENT POLICY

Marc Allan Construction Ltd

Marc Allan Construction Ltd is committed to delivering high-quality construction services, workmanship, and customer satisfaction across all projects and operations.

We recognise that quality management is essential to the continued success and reputation of the Company.

Our aim is to consistently meet and exceed customer expectations through professional project delivery, effective communication, attention to detail, and continuous improvement.

Marc Allan Construction Ltd will:

- Maintain high standards of workmanship across all projects.
- Communicate effectively with clients throughout every stage of works.
- Ensure customer requirements and expectations are clearly understood and achieved.
- Use competent employees, subcontractors, and suppliers.
- Monitor project performance and quality standards regularly.
- Encourage accountability, teamwork, and continuous improvement.
- Investigate and resolve issues promptly and professionally.
- Comply with all relevant industry standards, legislation, and contractual obligations.
- Review systems and procedures regularly to improve efficiency and customer satisfaction.

We are committed to maintaining a culture where quality, professionalism, and customer care are central to all aspects of our business operations.

Overall responsibility for quality management rests with:

Marc Allan
Managing Director
Marc Allan Construction Ltd

This policy statement will be reviewed annually or sooner where significant changes occur.

Signed: Marc Allan
Name: Marc Allan
Position: Managing Director
Date: 26/01/2026
Review Date: 26/01/2027

Company Number: SC660596